

IP Office Telephone End User CD

5410 and 5420 telephone end user training

- Auto Run CD with video demonstration of how to use telephones and voice mail
- Includes printed user guide for quick reference

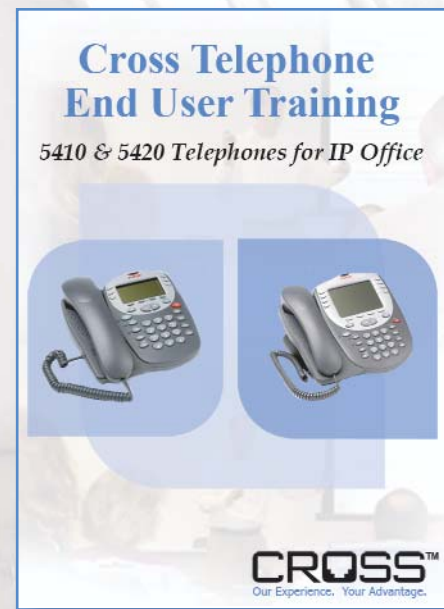
Topics covered during training:

Telephones

- Overview of the telephones
- Making Calls
- Answering Calls
- Call Handling
- Basic Conference Calling
- Programmed Buttons

VoiceMail Pro

- Initial Login
- Using the Menu
- Recording a Personal Greeting
- Activating a Greeting
- Getting Messages



Actual CD Cover

Customer Benefits

With this CD, Cross is offering customers a blended approach to training delivering many benefits:

- A cost effective training tool
- The ability for employees to train at their convenience
- On-site storage of the training CD makes quick access for reference and refresher training possible
- A printed User Guide that follows the Training CD for better retention
- Copies of the CD can be made for internal use at no additional charge
- Builds on end user's telephone system and voice mail knowledge