

## IP Office Phone Manager Pro & SoftConsole CD

### Phone Manager Pro & SoftConsole end user training

- Auto Run CD with video demonstration of how to use software
- Includes printed user guide for quick reference

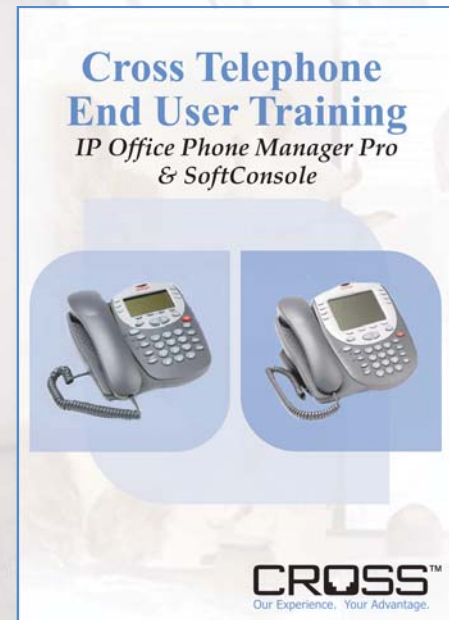
### Topics covered during training:

#### Phone Manager Pro

- Logging On
- Placing and Answering Calls
- Transferring and Forwarding Calls
- Do Not Disturb
- Voice Mail
- Phone Manager
- Park ID

#### SoftConsole

- Logging On
- Placing and Answering Calls
- Call Options
- Transferring Calls
- BLF (Busy Lamp Field) Groups



Actual CD Cover

## Customer Benefits

**With this CD, Cross is offering customers a blended approach to training delivering many benefits:**

- A cost effective training tool
- The ability for employees to train at their convenience
- On-site storage of the training CD makes quick access for reference and refresher training possible
- A printed User Guide that follows the Training CD for better retention
- Copies of the CD can be made for internal use at no additional charge
- Builds on end user's telephone system knowledge