

ACM Advanced Converged Administration

Basic Server/Gateway Installation

Hands-on lab work with dedicated equipment.

- Server/Gateway Technology Review
- New Server Install from Scratch
- Apply/Remove ACM Patches
- IPSI Control Network Discussion
- Load License and Authentication Files
- Install/Utilize Avaya Integrated Management to Update Firmware
- Review of Maintenance Web Page

IP Telephony Implementation

Hands-on lab work with dedicated equipment.

- Codec Admin
- Network Regions
- Setup DHCP/TFTP/FTP Servers for Support of IP Telephony
- 46xxsettings.txt File Admin
- 46xxupgrade.scr Scripting Admin
- Install/Utilize VoIP Monitoring Manager to Track Voice/Quality Network
- Security Best Practices

Remote Gateway Admin

Hands-on lab work with dedicated equipment.

- Call Admission Control/IGAR
- LSP Admin/Configuring with Installation Wizard
- Gateway Registration, Fail Over and Fallback
- IP Trunking
- Location Routing (Tail End Hop Off Admin)
- ESS Best Practices Discussion

If you would like to learn more about Cross University, please contact us at:

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