

Customer Education

Course Name	Number	Price	CrossNet	Platform	Duration
Cross University ONLINE	EX1400S	\$995 Single User	6 hours	Online Subscription	1 year
Avaya Aura Basic Administration	EX1003C	\$3200	18 hours	Classroom	4.5 days
Advanced Converged Administration	EX2003C	\$5000	28 hours	Classroom	4.5 days
Avaya Aura Session/System Manager Admin	EX2008C	\$4500	25 hours	Classroom	4.5 days
Intro to SIP	EX2006C	\$1875	10 hours	Classroom	2.5 days
Call Center Workshop	EX1009C	\$3500	20 hours	Classroom	4.5 days
CMS Administration & Supervisor Workshop	EX1015C	\$3100	17 hours	Classroom	3.5 days
Modular Messaging	EX1016C	\$3100	17 hours	Classroom	3.5 days
ACM Basic Administration Orientation	EX1007H	\$500	3 hours	Instructor Led Web	4 hours
ACM 2400 Series Telephones	EX1502D	\$300	2 hours	CD	1 hour
ACM 4600 Series Telephones	EX1501D	\$300	2 hours	CD	1 hour
Avaya 9620 IP Telephone	EX1504D	\$300	2 hours	CD	1 hour
Avaya 9630 & 9640 IP Telephones	EX1505D	\$300	2 hours	CD	1 hour
Avaya 9650 IP Telephone	EX1506D	\$300	2 hours	CD	1 hour
Avaya Communication Manager Basic Administration	EX1507D	\$500	4 hours	CD	4 hours
IP Office End User Tutorial 5410 & 5420 Sets CD	EX1500D	\$300	2 hours	CD	1 hour
IP Office Phone Manager Pro & Soft Console	EX1502D	\$150	2 hours	CD	0.5 hour

**If you would like to learn more about Cross University,
please contact us at:**

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