

Modular Messaging Workshop

Modular Messaging Overview

Modular Messaging Versions

- Benefits of MM
- Version 1.1 through 5.x

Modular Messaging Server Components

Messaging Application Server

Messaging Store

- Standard and High-Availability

Voice Mail Domain

- Networking

Modular Messaging Features

- Telephone User Interfaces
- Text-to-Speech
- Call Me
- Find Me
- Notify Me
- Alarming
- Logs and Notifications
- Broadcast Messages
- Personal Distribution Lists
- Message Privacy
- Multiple Time Zone Support
- Back-Up Capabilities
- Personal Operators
- Offline Messaging
- Fax Service/Fax Client

Modular Messaging Server Administration

Message Storage Server

- Subscriber Management (Moves, Adds, Changes)
- Enhanced-Lists (Broadcast vs. Distribution)
- Class-of-Service (COS)
- Local Administration and Administrative Roles
- Diagnostics, Alarms, Logs and System Evaluation
- Back-Up and Restore Capability
- Database Audits
- Shutdowns and Reboots

Message Application Server

- System Administration Tools
- Diagnostic and Reporting Tools
- Preventative Maintenance
- Caller Applications Editor

Troubleshooting

Common Troubleshooting

Advanced Troubleshooting

Avaya Support

If you would like to learn more about Cross University, please contact us at:

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